

DESPERATE TIMES CALL
FOR DESPERATE MEASURES

STEAL THIS IDEA

THE STATE AND LOCAL
GOVERNMENT EDITION

Most Wanted

OUR (ANTI) HERO ...



"HUNTER"

- ✓ Tampa, FL 3-1-1
- ✓ Fulton County, GA
- ✓ Fairfax County, VA
- ✓ Chattanooga, TN 3-1-1
- ✓ Houston, TX 3-1-1
- ✓ Danbury, CT 3-1-1

CENTER FOR
DIGITAL
GOVERNMENT

Most Wanted

- ✓ New York City Housing Authority Call Center
- ✓ City of Garland, TX Automated Public Works Citizen Callback
- ✓ Texas Legislature Online
- ✓ San Diego Reverse 9-1-1
- ✓ Online Classification Support System
- ✓ Roseville, CA Integrated Project and Portfolio Management
- ✓ NYS Family Services Commissioners' Dashboard
- ✓ CA Master Address Repository
- ✓ Hawaii Electronic Death Registration System
- ✓ California Agile Payment
- ✓ California Retire & Return
- ✓ Genesee Co., Michigan Urban Land Reform Initiative
- ✓ California EZREG
- ✓ New York Economic Development Portal
- ✓ Utah State Construction Registry
- ✓ Virginia Mines WaterTrans
- ✓ Rhode Island Wine, Beer and Spirits Certificate of Compliance
- ✓ Oakland County, MI Mobile Services
- ✓ City of Ripon, CA MESH Network



CENTER FOR
DIGITAL
GOVERNMENT

Most Wanted





Agenda



Things we should have stolen.

Self Service at the Front End; Discipline at the Back End



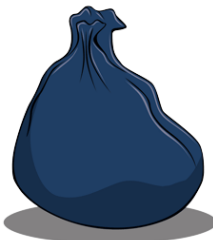
Things we should be stealing.

Acting More Like the People Government Services



Things we could steal next.

What and how government will work

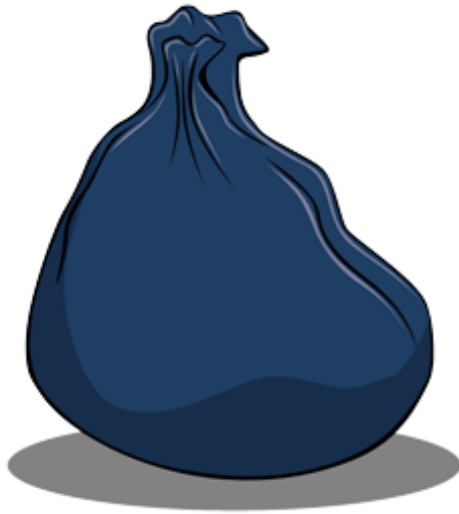


How to steal well.

“We have no money so we must think”



Should Have Stolen



- I. Amazon.gov
- II. Alphabet Soup
- III. Assurance



amazon.com Hello. Sign in to get [personalized recommendations](#). New customer? [Start here](#). Kindle: Amazon's Wireless Reading Device ✓

Your Amazon.com Today's Deals ✓ Gifts & Wish Lists ✓ Gift Cards ✓ Your Account | Help

Search Amazon.com GO Cart Your Lists ✓

Shop All Departments

- Books >
- Movies, Music & Games >
- Digital Downloads >
- Electronics & Computers >
- Home & Garden >
- Grocery >
- Toys, Kids & Baby >
- Apparel, Shoes & Jewelry >
- Health & Beauty >
- Sports & Outdoors >
- Tools, Auto & Industrial >

Kindle: Amazon's Revolutionary Wireless Reading Device

Amazon Daily **BLOG** 10 posts since yesterday [Read posts](#) ✓

amazon.com Your Store See All 32 Product Categories Your Account | Cart | Wish List | Help |

Gift Ideas | International | New Releases | Top Sellers | Today's Deals | Sell Your Stuff

Ann Coulter's Godless: The Church of Liberalism [Pre-order at Amazon.com](#)

BROWSE

[Add favorites](#)

Featured Stores

- [Apparel & Accessories](#)
- [Beauty](#)
- [DVD's TV Central](#)
- [Electronics](#)
- [Gourmet Food](#)
- [Jewelry & Watches](#)
- [Shoes](#)
- [Textbooks](#)


New Stores

In Beta (What's this?)

- [Automotive](#)
- [Musical Instruments](#)
- [Health & Personal Care](#)
- [Yellow Pages](#)

Pick Your Poison: Get \$100 Back After Rebate

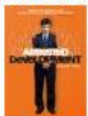
Get \$100 cash back after rebate and new service activation through T-Mobile now at Amazon.com. Plus, you'll get a [free Bluetooth headset](#) with purchase! Hurry--special pricing on these phones ends May 31.




- [Motorola RAZR V3 Phone: \\$100 back after rebates](#)
- [Motorola RAZR V3 Magenta Pink Phone: \\$100 back after rebates](#)
- [Motorola V360 Phone: \\$100 back after rebates](#)

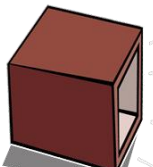
▶ [See all T-Mobile phones](#)

TV DVDs 50% Off

 Enjoy twice the TV fun with 50% Off TV you may have missed, including [Arrested Development - Season Two](#).

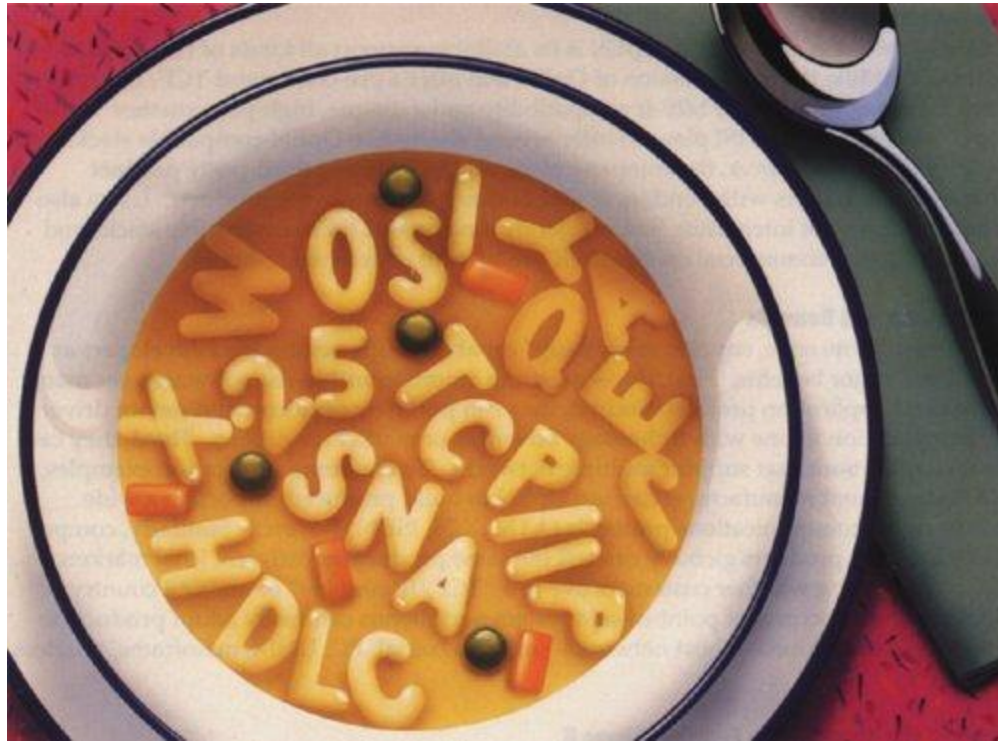
Shop Target Clearance

 Shop the



Approachable, Findable and Actionable

Alphabet Soup



IT Governance

- EA
- SOA
- ITIL
- COBIT
- ISO (Pick a Number)
- PMOs
- Acronym of your governance body

- 
- Choose your recipe - make soup.



CENTER FOR
DIGITAL
GOVERNMENT

Assurance

USA TODAY ■ Home ■ News ■ Travel ■ Money ■ Sports ■ Life

Technology ■ Products ■ Science & Space ■ Gaming ■ Wi-Fi Center

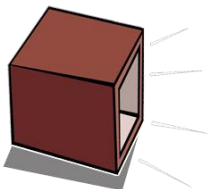
Five arrested in Spain for hacking government sites

Posted 2h 36m ago | Comments 1 | Recommend

By Daniel Woolls, Associated Press

MADRID, Spain — Spanish police have arrested five young computer hackers who allegedly disabled Internet pages run by government agencies in the U.S., Latin America and Asia, authorities said Saturday.

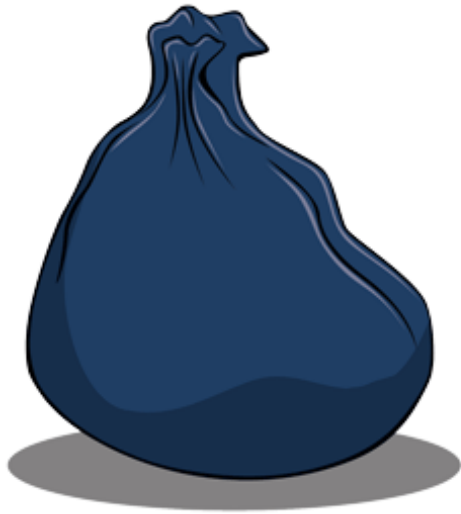
The National Police described the suspects as belonging to one of the most active hacker groups on the Internet and said two of the suspects are only 16 years old. The others are 19 or 20.



✓ Find a Friend; Don't Go It Alone



Should be Stealing



- I. The Long View
- II. Taking Help
- III. Daring Do!



CENTER FOR
DIGITAL
GOVERNMENT

Priorities Change



Billboard.com-style Charts

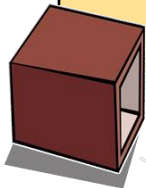
2009	2008	2007	NASCIO Priorities
1	1	2	Consolidation
2	6	3	Shared Services
3	--	--	Budget and Cost Control
4	2	1	Information Security
5	--	--	ERP Strategy
6	--	--	Green IT
7	--	--	Transparency

Seeing Around Corners



Gartner.

	Priority Technologies (NASCIO)	Strategic Technologies (Gartner)
1	Virtualization	Green IT
2	Server Virtualization	Unified Communications
3	Security Enhancement Tools	Business Process Modeling
4	Geographic Information Systems	Metadata Management
5	Legacy Modernization (ERP)	Virtualization 2.0
6	Identity & Access Management	Mashup & Composite Apps
7	Networking, Voice & Data	Web Platform/ SaaS
8	Document/ Content Management	Computing Fabric
9	Wireless, remote & fixed	Real World Web
10	Service Oriented Applications/	Social Software



■ Legacy still heart of the matter but there are new renewal options



New Data Centers
(WA, MI)

Smart Building
Technology and LEED
U.S. Green Building Council's Leadership
in Energy and Environmental Design
(NY, CA, WA)



Is Green Sustainable?

CASING THE JOINT...

Climate Protection Agreement
(700 US City Mayors)
Climate Action Plan
(29 States)

PCs, laptops and servers
www.climatesaverscomputing.org

Data centers
www.thegreengrid.org

Carbon footprint disclosure
www.cdproject.net

Earth friendly disposal
www.step-initiative.org

UN E-waste Problem (StEP)

Energy Efficiencies
www.EnergyStar.gov





Green is the new Green



Telework

*Energy Savings and
Employee Retention*

Online Self Service

*Move the interaction from
atoms to bits*

Greenest is ...

*... the data center or office
building not built*

A Green Hue from Consolidation and Virtualization

Commonwealth of Virginia

- Replaced 60,000 PCs and laptops with Energy Star-rated machines
- Energy consumption reduced by 32 percent
- Hard dollar savings estimated at \$12 million each year

State of New York DMV

- 277 servers have been virtualized across 11 physical machines
- Realized more than 25:1 savings in server acquisition, power, AC, UPS, floor space, security, support and maintenance costs

City of New York

- Virtualization has raised server utilization rates from 10% to 60%
- Capacity increased by the equivalent of 400 servers
- Avoided the need for implementing an additional 350 servers
- Cost avoidance estimated at \$7.9 Million



CENTER FOR
DIGITAL
GOVERNMENT

24 Hour Make Over

Caltrain <http://www.caltrain.org>

<div> </div> <div> http://www.bart.gov </div> <div> <input type="text"/> <input type="button" value="Google"/> </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													
<div> Home About Us Contact Us Fares Maps News Safety Service Alerts Special Events Transit </div>																													

CAL HENDERSON, A FEW FRIENDS
AND A HANDFUL OF YAHOO! APIS



IamCaltrain
BETA

<http://iamcaltrain.com>

START

END

Search

Northbound

11:32 - 139 local in 1 minute
12:32 - 143 local in 1 hour and 1 minute
13:32 - 147 local in 2 hours and 1 minute
14:32 - 151 local in 3 hours and 1 minute
15:32 - 155 local in 4 hours and 1 minute

Southbound



Real-Time Map Over



Web 2.0 Pothole Repair

FixMyStreet Beta

[Report a problem](#)

[All reports](#)

[Local alerts](#)

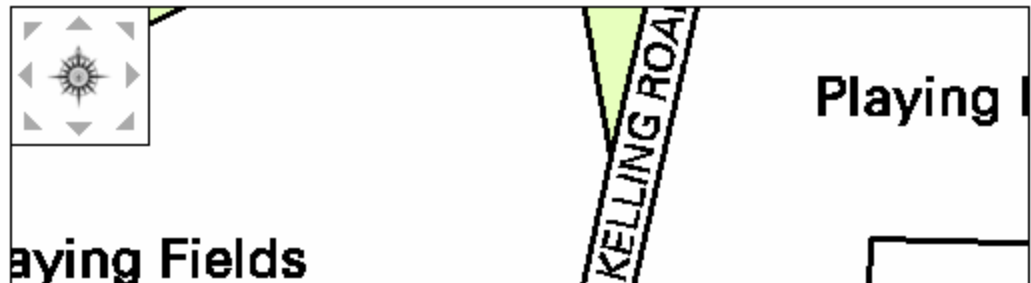
NEW

[Help](#)

[Contact](#)

Eroded Wall Woodfield Road

*Reported by PC9066 Richard Childs at
18:04, Sun 23 December 2007
Sent to North Norfolk District Council and Norfolk*



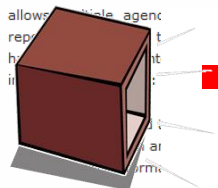
HOME | CITY HALL | CITY SERVICES | COMMUNITY | LEISURE | I Want To...



2007 HELEN PUTNAM AWARD FOR EXCELLENCE
GRAND PRIZE WINNER

WEB BASED TRACKING AND REPORTING

Santa Clarita's Graffiti Tracking System is a centralized, web-based application that allows multiple agencies to report and track graffiti.



■ Help and inspiration comes from the 'darndest' places.



Enriching Lives! [LACounty.gov](#)

Search

Graffiti Reporting



Name:
Telephone Number:
Email Address: (optional; for notification of clean up)
Photo Upload:
(if you would like to upload photos of the graffiti; jpg only)

Address of Graffiti: *
(use "@" for intersection) eg "100 Main St" or "1st @ Main" If graffiti is not at an address or intersection, please give the location nearest the graffiti.

Graffiti Marked On: * ☐ Property (eg: house, wall, bus bench, pole, driveway, sidewalk)
☐ Traffic Sign
☐ Road/Pavement
☐ Flood Control (eg: Flood channel, wash, stormdrain)

Data Comes to Life



Apps for Democracy

An Innovation Contest

iLive.at where the world revolves around you

pre-beta (DC only)



Where's My Money, DC?

Don't you want to know what the city is doing with your money? Well now you can know. Listed below are over \$3,000. See something odd? Click on it and discuss! The data made available here has original source, which is the Government of the District of Columbia. Neither the District of Columbia nor the Chief Technology Officer (CTO) makes any claim as to the completeness, accuracy or correct application, makes any representation of any kind, including, but not limited to, warranty of the accuracy, nor are any such warranties to be implied or inferred with respect to the information or data. It is subject to change as modifications and updates are complete. It is understood that the information used at one's own risk.

UNIVERSITY OF THE DISTRICT OF COLUMBIA spent \$7,750.00 on Laboratory and Scientific Equip (Classified)

DEPT. OF YOUTH REHABILITATION SERVICES spent \$22,068.37 on Vocational Training, All Types (Rehabilitation and Technical Education)

D.C. DEPARTMENT OF HUMAN RESOURCES spent \$21,36.00 on Education and Training Consult

DEPT. OF CONSUMER AND REGULATORY AFFAIRS spent \$31,920.00 on Administrative Services, Services, etc.)

DEPT. OF CONSUMER AND REGULATORY AFFAIRS spent \$31,500.00 on Administrative Services, Services, etc.)

DEPT. OF CONSUMER AND REGULATORY AFFAIRS spent \$38,500.00 on Administrative Services, Services, etc.)

DEPT. OF CONSUMER AND REGULATORY AFFAIRS spent \$32,500.00 on Administrative Services, All Kinds (Ind. Clerical, Secretarial Services, etc.)

DEPUTY MAYOR FOR ECONOMIC DEVELOPMENT spent \$15,000.00 on MISCELLANEOUS SERVICES, NO. 1

DEPARTMENT OF TRANSPORTATION spent \$33,050.00 on Stripes and Legends, Plastic, Prefabricated, Reflective (Including Permanent Marking Tape) (See 032-40 for Marking Tape other than for Pavement)

DEPARTMENT OF TRANSPORTATION spent \$68,676.00 on Concrete and Asphalt Equipment (Not Otherwise Classified) Maintenance and Repair

- ✓ 260 data feeds in DC library
- ✓ 47 apps in 30 days
- ✓ \$20,000 in prize money

[iLive.at](#) - Doing errands in DC will never be the same.

[DC Historic Tours](#) -- A walking tour planner, powered by a Google Maps-Flickr-Wikipedia mashup, minimizes steps and maximizes experience

[Park It DC](#) -- fighting the constant circling, the unnecessary meter plugging, the frustration of finding a parking spot

Apps for Democracy

Community Edition

Social Citizen Sunday

- Collecting community insights in May
- Building another round of Apps in June
- Another \$35,000 in prize money

peer data.

percent.

[Flickr-Wikipedia Mashup](#)
the 3,320 votes
other 13

our Web 2.0 times,
ple through an editable,
reference website based on Washington, D.C. public



CENTER FOR
DIGITAL
GOVERNMENT

Live Response Monitoring

Lancaster County-Wide Communications



SEARCH

Go

[Home](#)

[Contact Us](#)

FOR THE PUBLIC

[About 9-1-1](#)

[News](#)

[Annual Reports](#)

[Radio System](#)

[FieldComm 91](#)

[Live Incident Status](#)

FOR SERVICE MEMBERS

[Fire & EMS Services](#)

[Law Enforcement](#)

[Form Library](#)

[WebCAD](#)

Login



Lancaster County
Government

[Back](#) [Printable Version](#) [View as Text-Only](#)

Live Incident Status

Lancaster County Fire & EMS Status



[Mobile Version](#) | [RSS](#)

As of 26 Sep 2007 08:44:03

Incident No. Time Received	Incident Type	Location	Units Assigned
0709040416 26 Sep 2007 08:38:14	MEDICAL EMERGENCY	LANCASTER CITY CIRCLE AVE / CIRCLE AVE	MEDIC-6-12-1(M)
0709040412 26 Sep 2007 08:36:44	ALARM BELLS	MAI LEV DR	
0709040409 26 Sep 2007 08:33:27	AUTO ALARM INDUSTRIAL	MAI W A DR	
0709040404 26 Sep 2007 08:27:29	ROUTINE TRANSPORT	MIL E C AVE	
0709040403 26 Sep 2007 08:26:59	MEDICAL EMERGENCY	RAP RIF WA	

**Martin County, Florida**
Your Government & Community Online Resource

Home | Residents | Visitors | Business | Government | News | eServices | Kids/Teens | Contact | Events

[Martin County Emergency Services](#) "FIRE/RESCUE SCANNER"

Page will Automatically Refresh

Last update 9/26/2007 08:46:15

Incident Number	Unit	Status	Location	Cell Type	
282022	E30	AR	SE COVE RD / SE MANATEE COVE RD	29	MOTOR VEHICLE ACCIDENT
	R30	ER			
282023	E32	DP	BRIDGE	RD	VEHICLE FIRE
	R32	DP			

Unit Status Code Explanation

Home | Contact Us | Sitemap | Search | Privacy | Accessibility Policy | Acrobat Reader | Flash Player

© 2005 Martin County, Florida, All rights reserved and other Copyrights Apply.



The Mobility Factor

AP Associated Press

[Go to Google News](#)



3 in 10 get all or most calls on cell phones

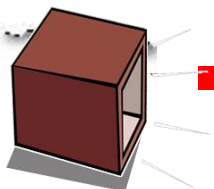
By ALAN FRAM – 3 days ago

WASHINGTON (AP) — For nearly three in 10 households, don't even bother trying to call them on a landline phone. They either only have a cell phone or seldom if ever take calls on their traditional phone.

The federal figures, released Wednesday, showed that reliance on cells is continuing to rise at the expense of wired telephones. In the second half of last year, 16 percent of households only had cell phones, while 13 percent also had landlines but got all or nearly all their calls on their cells.

The number of wireless-only households grew by 2 percent since the first half of last year. Underscoring the rapid growth, in early 2004 just 5 percent had only cell phones.

Households with cell phones who rarely if ever use their landlines grew by 1 percent since



■ It is not about place as much as people.



Not all Ideas ...



DATELINE: LONDON

**1 in 18 Texters injured
while walking**

Source: ITN/ MSNBC, March 5, 2008



And then came the iPhone

Thanks a billion.

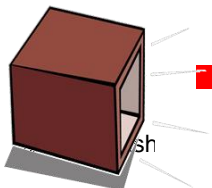
Over 1 billion downloads in just nine months.
Only on the App Store.



30 Million iPhone users are hard to ignore.



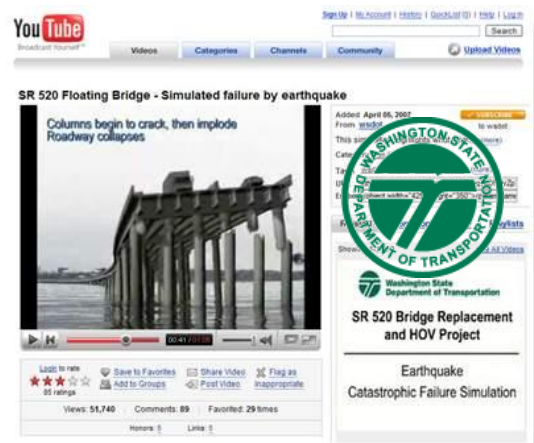
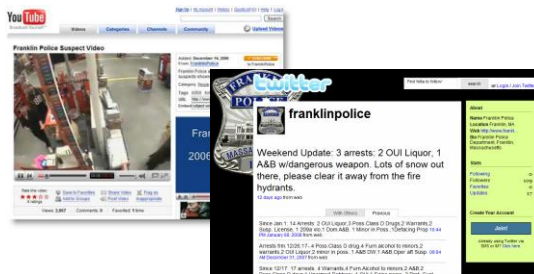
Design Matters



- You can learn a little something at Hard Rock Café: "Serve All."



YouTubing Government



CASING THE JOINT...

Driver Education
(California DMV)

Police Investigation
(Franklin, MA PD on
YouTube and Twitter)

Public Policy
(Washington DOT)





Public Service/ Servants



Tara "Miss Rogue" Hunt
Founder
Citizen Agency, LLC



Dilbert is Dead.

Miss Rogue's Prescription for a Creative Work Environment

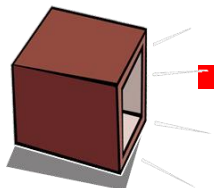
Room for personalization -- *"to feel at home"*

[Cut the tethers] - *"don't lock them in the office"*

Healthy snacks and drinks - *"brain food"*

Out in the open meeting spaces - *"there are no secrets here"*

Creation of personal connection - *"team"*



■ Change behaviors to change culture ... and bring snacks!



Public Service/ Servants



Your World. Your Imagination.

[Resident Login](#) | [Join](#)

WHAT IS SECOND LIFE? | [SHOWCASE](#) | [COMMUNITY](#) | [BLOG](#) | [SUPPORT](#)



Arts & Culture



Fashion



Hot Spots



Music

Second Life Showcase



Greenie Invasion!

Explore the strange and beautiful world of Second Life!

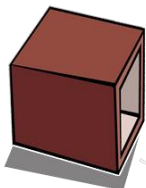
[visit this location](#)

DOES GOVERNMENT HAVE ANY
BUSINESS STAKING A CLAIM IN

SECOND LIFE?

THE "SHOW ME" STATE SAYS ...

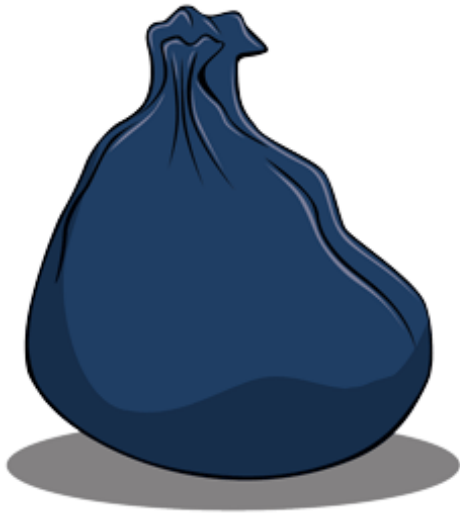
YES!



- Make public service appear "bright and crisp" ... in this life and the next.



Could Steal Next



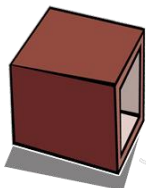
- I. Platform
- II. Platform
- III. Platform



A Flickr in *The Commons*



- To share photographs from the Library's collections with people who enjoy images but might not visit the Library's own Web site.
- To gain a better understanding of how social tagging and community input could benefit both the Library and users of the collections.
- To gain experience participating in Web communities that are interested



- Take advantage of folksonomies.
- Begin to rethink the platform mix...



Collaborative Platforms

CASING THE JOINT...

- ✓ Cities of King County WA eCityGov.net
- ✓ North Central Texas Council of Governments iCommunities
- ✓ New York Digital Towpath
- ✓ Service New Brunswick



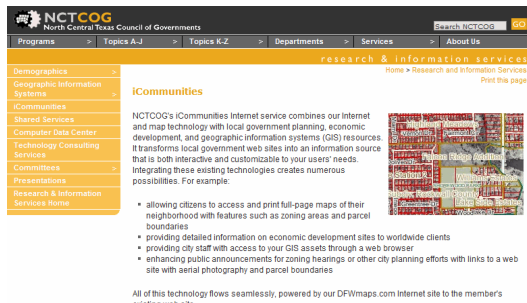
- ✓ Microsoft component-based Citizen Service Platform

- ✓ YouTube
- ✓ Google Maps
- ✓ Flickr
- ✓ twitter
- ✓ Social Networking (Facebook, myspace, Ning, Nexa, Twango)



Quick links

- ▶ MyBuildingPermit
- ▶ MyParksAndRecreation
- ▶ NWMaps
- ▶ NWProperty
- ▶ Shared Procurement



Home Page
Search Website
Boards & Committees
Digital Towpath Cooperative Information
How Does the Digital Towpath Software Work?
How has Digital Towpath Evolved?

Digital Towpath Links People To Communities, Links Communities To Each Other...

Search Website: Go

Digital Towpath e-government content management system provides local governments with an easy-to-use, cost efficient tool, which they use to build full featured web sites.

Your Next Platform?

A “platform” is a system that can be programmed and therefore customized by outside developers – users – and in that way, adapted to countless needs and niches that the platform’s original developers could not have possibly contemplated, much less had time to accommodate.

- Marc Andreessen



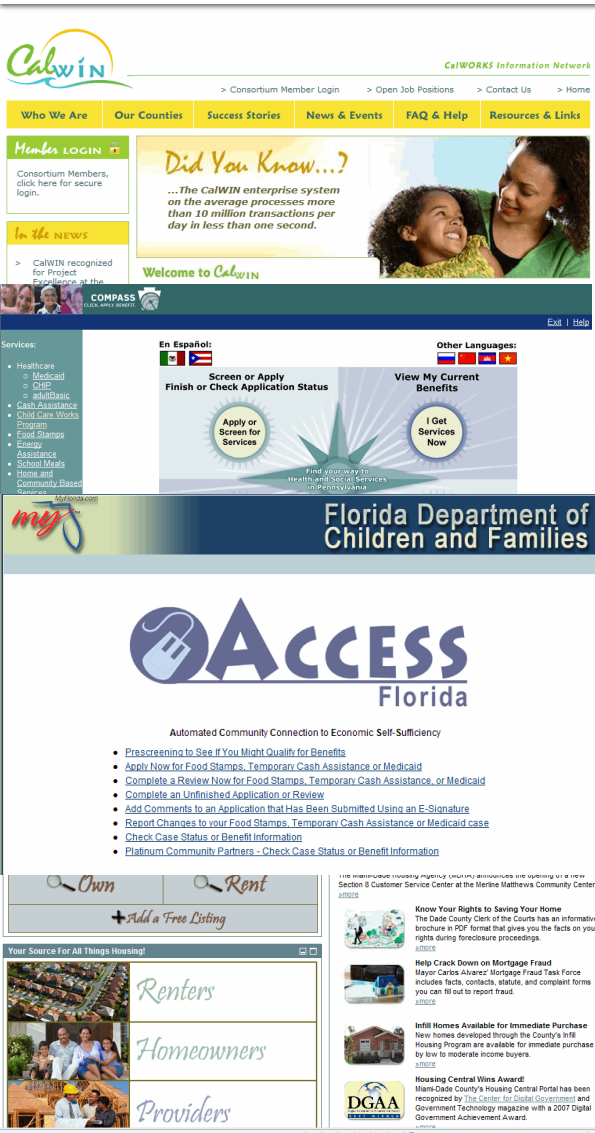
Infrastructure
Reengineer it

Interface
Rethink it

Worldwide Computer
Harness it

SaaS

E-mail
Office Tools
CRM ERP
Eligibility
and (almost)
everything
else



Assistance Wizards

CASING THE JOINT...

Pennsylvania COMPASS
 California CalWIN welfare client
 data system
 ACCESS Florida (Automated
 Community Connection to
 Economic Self Sufficiency)
 San Diego County Agency-wide e-
 referral system
 Miami-Dade Housing Central
 Minnesota Developmental
 Disabilities Leadership Training





Collaborative Platforms

The screenshot shows the Salesforce.com G2G AppExchange website. The header includes links to Salesforce.com, Successforce.com, and the Apex Developer Network. The main navigation bar has links for Home, About, Customers, Resources, and Industry Solutions. A search bar is prominently displayed. The left sidebar lists various app categories under 'Find Apps' and 'Industry Solutions'. The main content area features a section titled 'Government-to-Government AppExchange' with a sub-header 'Industry Solutions :: Public Sector'. Below this, there are four app tiles: 'Business One-Stop', 'School Management', 'Economic Development', and 'Business Development & Grants Management'. The page also includes a 'My Filters' section and a 'My Saved Apps' section.

Salesforce.com G2G AppExchange -
VA, TX, WY

The screenshot shows the official site of Newport News Virginia. The header includes the city's logo and the text 'official site of Newport News Virginia'. The main navigation bar has links for Home and eGov. The left sidebar lists various online services under 'Online Services'. The main content area features a section titled 'Open eGov' with a sub-header 'The City of Newport News is offering the software that runs its web site as well as the knowledge base we created through the implementation process to any organization or individual, free of charge. Our intent is to create a collaborative software ecosystem, where government organizations, non-profits and the private sector work together to share the cost of enhanced capabilities.' Below this, there is a section for 'PloneGov.org' and a link to 'All Online City Services'.

Newport News Open eGov

Platforms and Possibilities

flickr

Home The Tour Sign Up Explore



The Library of Congress' photostream

Collections Sets Tags Archives Favorites Profile



TERRORISTS EVOLVE. THREATS EVOLVE. SECURITY MUST STAY AHEAD. YOU PLAY A PART.

1.22.2009

Vlogging With Blogger Bob

Vlog. No, it's not an Eastern European surname, (Vlog the Vlogger) it's short for Video Log. [Vlogging](#) is basically blogging with a video. We're not switching to a Vlog format, but we are going to start vlogging occasionally.

In this vlog, we show you some footage of the inauguration. As history was being made, more than 300 of our Transportation Security Officers were there partnering with the US Secret Service to help keep the record breaking crowd safe.



Blog Home

About This Blog

This blog is sponsored by the Transportation Security Administration to facilitate an ongoing dialogue on innovations in security, technology, and the checkpoint screening process.

Get Our Bloggers

Categories

- Got Feedback? (Off Topic & General Comments)
- Mission
- Policy
- Legal Issues
- Innovation
- Myth Busters
- Liquids
- Shoes
- Aviation News of the Weird

Previous Posts

Vlogging With Blogger Bob
Administrator Kip Hawley's Final TSA Blog Post

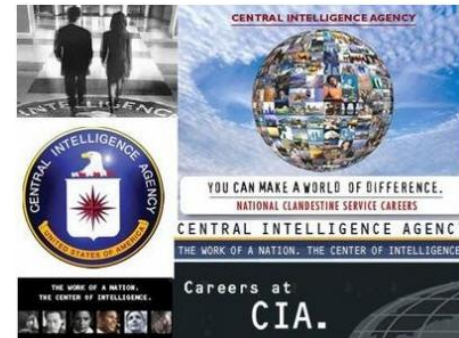
facebook

Home Profile Friends Inbox 37

Paul W. Taylor

CIA - Central Intelligence Agency

Browse more services



Location: Langley, VA, 22101
Phone: (703) 482-0623

Information

Website: <https://www.cia.gov/index.html>



WIKIPEDIA
The Free Encyclopedia

navigation

- Main page
- Contents
- Featured content
- Current events
- Random article

search

Go Search

interaction

- About Wikipedia
- Community portal
- Recent changes
- Contact Wikipedia
- Donate to Wikipedia
- Help

Diplopedia

From Wikipedia, the free encyclopedia

Diplopedia, billed as the Encyclopedia of the United States Department of State, is a wiki running on the State internal Intranet, called "OpenNet". It houses a unique collection of information pertaining to diplomacy, international relations, and Department of State tradecraft.

The wiki may be used by U.S. foreign affairs agencies domestic and abroad with State intranet access. It is also available to the United States intelligence community and other national-security related organizations using the Intelink-U network as a mirrored, read-only archive. Both sites are rated by the government as Sensitive but Unclassified. The wiki on either network is not open to the public.

Diplopedia is a project of the Office of eDiplomacy (eDip), located in the Bureau of Information Resource Management within the Department of State. Diplopedia uses MediaWiki, the same software used by the Wikipedia free-content encyclopedia project.^[1]

Become a Fan

View Updates

Share

Fans

6 of 4,091 Fans

See All



Publisher

Publications

ists, Engineers & logy

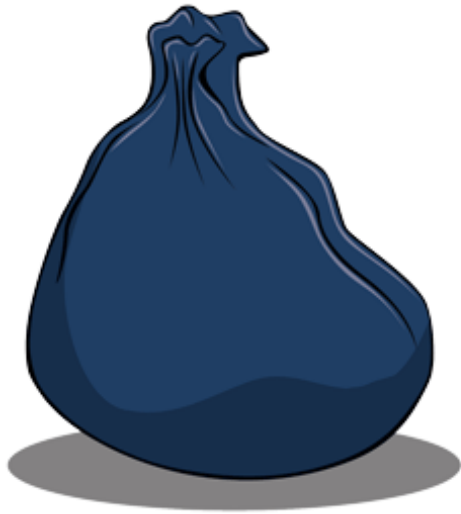
s, Engineers & Technology



forward - Get your own



Stealing Well



- I. Paying for IT
- II. Thinking Different
- III. Leading in Place



States face
record budget
shortfalls.

2011 looks
worse!

Missing Money

CASING THE JOINT...

Option	Installed Base
Legislative Appropriations	28
Cost Recovery (Rate Base Revolving Fund)	26
Technology Investment Fund	9
Benefits Based Funding (Gain Share)	14
Self Funded (User Fees)	34
Bonds	12
Leasing	24



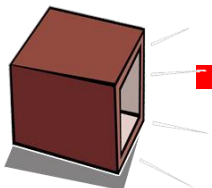


Modernization Money

PRESUME ON EXISTING AUTHORITY ...



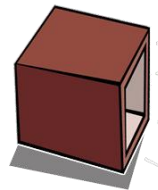
- Share Platforms and Services
- Be Somebody's Venture Capitalist
- Use Somebody Else's Money
- Buy Like Costco, Operate Like Southwest
- Run Cheap, Turn Green



- Going off budget is out of the box but within the law...



Top 5 Nuggets for Leading in Place



3

Be Clear on Intent

- ✓ *Know the specifics of “As Is” vs. “To Be”*
- ✓ *How much, long, difficult? & what difference?*
- ✓ *Understand how things will be better when you are done (and how it fits with priorities)*

4

Think about the *next* Platform

- ✓ *Standardize, standardize, standardize*
- ✓ *Cost, management, security, performance*

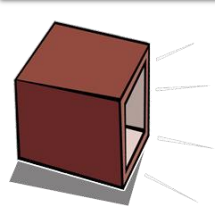
5

Steal Liberally

- ✓ *You’re organization is not that special*
- ✓ *Somebody else has probably already done it*



Top 5 Nuggets for Leading in Place



1

Play your own position

- ✓ *Be credible across, up and outside the org*
- ✓ *Staff will not be braver than you are*

2

Seize the Disruptive Moment

- ✓ *Focus on the breakthrough, not the incremental improvement*
- ✓ *Use technology to change the rules, cost structure, and the way the public's business gets done*

Hunter is blogging at ...

CONTACT DATA

Cathilea Robinett
Center for Digital Government
Folsom, CA

crobinet@erepublic.com

Whitepaper downloads:
www.centerdigitalgov.com
(Registration required)

Presentation downloads:
www.govtech.com/events
(A week to 10 days)

OUR OTHER UNINDICTED CO-CONSPIRATORS

Paul Taylor
Todd Sander
Bob Feingold
Liza Lowery-Massey
Jack Mortimer

steal this idea SLG

A Subversively Helpful Approach to Government Modernization

Hello, My Name is Hunter



That's Hunter, as in both verb and noun. As a verb, I sneak around looking for the next great idea to steal. As a noun, I am named for the late Hunter S. Thompson, the father of all things Gonzo, under which it is better to ask for forgiveness than permission.

Go ahead, steal an idea... or as much loot as you and your unindicted co-conspirators can carry.

Yeah, all you can carry, nugget by nugget.

- Hunt

Posted at 09:12

About

Affiliates

[Center for Digital Government](#)

[e.Republic, Inc.](#)

[Government Technology](#)

[Government Technology](#)

[Executive Events](#)

Archives

[April 2008](#)

[February 2008](#)

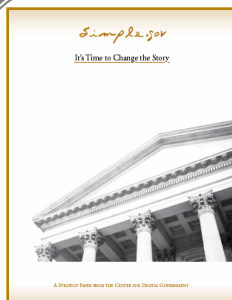
[January 2008](#)

Categories

More Information

[Presentations](#)

[Subscribe to this blog's feed](#)



White Papers at centerdigitalgov.com